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To: To whom it may concern

From: Bruce Basalla

Date: 12-12-07

RE: Recommendation to Utilize Elite Benefits.US / Health Plan Consulting & Dependent Eligibility Audit Services

I knew the Parma City School District (PCSD) had an opportunity to reduce both health Plan expenses and utilization by initiating a dependent eligibility audit. However, because we have over 1600 employees on our health plan, accomplishing a successful eligibility audit on our own would have been extremely difficult for my staff. We utilized the consulting services of Elite Benefits.US to manage the project. Elite was able to offer a level of competency and professionalism necessary to complete such a challenging task.

Elite Benefits.US efficiently managed the audit workflow and their proactive customer service team was sensitive to our employee's questions and concerns during the audit process. In addition, Elite took the extra steps to ensure our employee's privacy.

I am very pleased that we chose Elite Benefits.US to perform our dependent eligibility audit and I have no hesitation in recommending their consulting and audit services to other private and/or public companies or entities.

Sincerely,

Bruce Basalla
Chief Financial Officer
Parma City School District